



REGISTRATION TERMS & CONDITIONS

Event: World Indigenous Tourism Summit (WITS) 2027

Summit Dates: 20–23 April 2027

Location: Johannesburg, South Africa

Organiser: Rendzo Network Holdings CC t/a Rendzo Network

1. INTRODUCTION

These Registration Terms & Conditions ("Terms") apply to all persons registering to attend the World Indigenous Tourism Summit (WITS) 2027 ("the Summit").

The Summit is organised by Rendzo Network ("the Organiser").

By submitting a registration, making payment, or otherwise confirming attendance at WITS 2027, the delegate ("Delegate", "you" or "your") acknowledges that they have read, understood and agreed to these Terms.

These Terms should be read together with any information published by the Organiser regarding registration, accommodation, travel, programme activities, and other Summit-related services — including the Organiser's Registration Cancellation & Refund Policy.

2. REGISTRATION

2.1 Registration Requirement

All persons wishing to attend WITS 2027 must register through the official registration process on the Summit website, unless otherwise authorised by the Organiser.

Registration is personal to the Delegate and is subject to confirmation by the Organiser.

2.2 Registration Confirmation

A registration will only be considered confirmed once:

- The required registration information has been submitted;
- The applicable registration fee has been paid in full, where applicable; and
- The Organiser has issued a registration confirmation.



An automated registration acknowledgement does not necessarily constitute confirmation of payment or attendance.

2.3 Registration Categories

The Organiser may offer different registration categories, including but not limited to:

- International delegates;
- South African delegates;
- Indigenous representatives;
- Government representatives;
- Students and young professionals;
- Speakers and panellists;
- Exhibitors;
- Sponsors and partners; and
- Invited guests.

Eligibility requirements may apply to certain categories. The Organiser reserves the right to request supporting information where necessary to verify eligibility.

2.4 Limited Capacity

Attendance may be subject to venue capacity and available spaces. The Organiser reserves the right to close registration once the maximum capacity has been reached.

3. REGISTRATION FEES

3.1 Registration Fee

The registration fee applicable to each Delegate will be the fee published on the official WITS 2027 registration platform at the time of registration.

Registration fees may vary according to:

- Delegate category;
- Registration date; and
- Any special registration offer approved by the Organiser.



3.2 What the Registration Fee Includes

The registration fee may include access to the Summit programme and selected Summit-related activities as specified for the relevant registration category.

Unless expressly stated otherwise, registration does not include:

- International or domestic flights;
- Airport transfers;
- Visa application fees;
- Travel insurance;
- Personal expenses;
- Accommodation;
- Additional tours or excursions;
- Meals not expressly included in the programme;
- Personal transportation; or
- Any other expenses not specifically stated as included.

The Organiser will clearly communicate any inclusions and exclusions applicable to each registration package.

4. PAYMENT TERMS AND DEADLINES

4.1 Payment in Full

Unless an approved payment arrangement has been agreed in writing, registration fees must be paid in full by the payment deadline stated on the invoice or registration confirmation.

4.2 Payment Plans

Where payment plans are offered, the applicable instalment dates and amounts will be communicated to the Delegate.

Failure to meet an instalment deadline may result in:

- Cancellation of the registration;
- Suspension of registration benefits; or
- Reallocation of the registration to another category or rate.



4.3 Unpaid Registrations

Registrations for which payment has not been received by the applicable deadline may be cancelled without further notice.

5. PAYMENT METHODS

Payment may be made using the payment methods made available by the Organiser.

Where payment is made by bank transfer, the Delegate is responsible for ensuring that the full invoiced amount reaches the Organiser.

Any bank charges, international transfer fees or currency conversion charges imposed by the Delegate's bank shall be borne by the Delegate unless otherwise agreed.

Proof of payment may be requested.

6. CANCELLATION AND REFUND POLICY

Cancellation and refund arrangements for WITS 2027 are set out in the Organiser's Registration Cancellation & Refund Policy, which forms part of, and should be read together with, these Terms.

7. REGISTRATION SUBSTITUTIONS

A Delegate who is unable to attend may request that their registration be transferred to another eligible person.

Substitution requests must:

- Be submitted in writing;
- Be received by 10 April 2027, unless otherwise approved;
- Include the replacement Delegate's full details; and
- Be approved by the Organiser.

The replacement Delegate must satisfy any applicable registration requirements. Once a substitution has been approved, the original Delegate will no longer be entitled to a refund.

The Organiser reserves the right to refuse a substitution where there are reasonable grounds to do so.



8. VISA AND IMMIGRATION REQUIREMENTS

8.1 Delegate Responsibility

International Delegates are solely responsible for determining whether they require a visa or other travel authorisation to enter South Africa.

Delegates must ensure that they have:

- A valid passport;
- The appropriate visa or travel authorisation, where required;
- Any required supporting documentation; and
- Sufficient validity on their travel documents.

8.2 Visa Application

Delegates are responsible for submitting their visa applications sufficiently early to allow for processing.

The Organiser may, upon request, provide supporting documentation, such as:

- Registration confirmation;
- Invitation letters;
- Summit information; or
- Other reasonable documentation relating to attendance.

Issuing a supporting letter does not guarantee that a visa will be granted.

8.3 Visa Refusal

Where a Delegate's South African visa application is formally refused, the Delegate may submit a written refund request together with official evidence of the refusal.

Any approved refund will be subject to the applicable cancellation terms and reasonable administrative or non-refundable costs.

Visa application fees and related expenses incurred by the Delegate will not be reimbursed by the Organiser.



8.4 Visa Delays

Visa processing delays do not automatically constitute grounds for a full refund. Delegates are strongly encouraged to apply for visas as early as possible.

9. TRAVEL AND TRANSPORT

Delegates are responsible for arranging and paying for their own travel to and from Johannesburg.

The Organiser is not responsible for:

- Flight cancellations or delays;
- Missed flights;
- Lost luggage;
- Airline schedule changes;
- Border or immigration delays;
- Transportation disruptions; or
- Additional costs arising from travel disruption.

Where airport transfers or transport are included in a specific package, the applicable terms will be communicated separately.

10. ACCOMMODATION

10.1 Accommodation Arrangements

The Organiser does not book or manage accommodation on behalf of Delegates. Where the Organiser provides hotel booking links or details of recommended accommodation providers, these are provided for the Delegate's convenience only. Delegates are responsible for making their own accommodation arrangements directly with the relevant provider.

10.2 Hotel Booking Links

Where the Organiser provides hotel booking links, any booking made through such a link constitutes a separate contract between the Delegate and the accommodation provider. The Organiser is not a party to that contract.

The hotel's own:



- Cancellation policy;
- Check-in and check-out requirements;
- Payment terms;
- Deposit requirements;
- No-show policy; and
- Other terms

may apply.

10.3 Accommodation Cancellation

Accommodation cancellations may be subject to the hotel's cancellation policy and may differ from the WITS registration cancellation policy. Delegates should review the applicable hotel terms before making payment.

10.4 Room Availability

Accommodation is subject to availability and cannot be guaranteed until confirmed by the relevant accommodation provider.

10.5 Personal Expenses

Delegates are responsible for personal hotel expenses, including where applicable:

- Room service;
- Minibar;
- Laundry;
- Telephone charges;
- Damage charges;
- Additional nights;
- Meals not included in the booking; and
- Other incidental charges.



11. SUMMIT PROGRAMME

The Organiser will make reasonable efforts to deliver the published Summit programme. However, the Organiser reserves the right to make changes to:

- Speakers;
- Panellists;
- Session topics;
- Session times;
- Venues;
- Site visits;
- Cultural experiences;
- Excursions;
- Networking activities; and
- Other programme elements.

Such changes will not ordinarily constitute grounds for a refund. The Organiser will endeavour to communicate significant changes to registered Delegates as soon as reasonably practicable.

12. INDIGENOUS EXPERIENCES, SITE VISITS AND EXCURSIONS

Certain WITS 2027 activities may involve visits to cultural, heritage, tourism or community-based sites.

Participation in optional activities may be subject to:

- Additional fees;
- Availability;
- Minimum or maximum participant numbers;
- Health and safety requirements;
- Weather conditions;
- Local operating conditions; and
- The terms of third-party operators.

The Organiser reserves the right to cancel or modify an activity where reasonably necessary for operational, safety, environmental or other legitimate reasons. Where an optional activity is cancelled by the Organiser, the Organiser will communicate the applicable refund or alternative arrangement where appropriate.



13. PHOTOGRAPHY, VIDEO AND RECORDING CONSENT

WITS 2027 may be photographed, filmed, livestreamed or otherwise recorded.

By attending the Summit, Delegates acknowledge that general photographs, video recordings and audio recordings may be taken during public Summit activities.

Such material may be used by the Organiser for legitimate Summit-related purposes, including:

- Event reporting;
- Marketing and communications;
- Social media;
- Websites;
- Promotional materials;
- Future Summit promotion;
- Publications; and
- Archival purposes.

The Organiser will endeavour to avoid using images in a misleading or inappropriate manner.

13.1 Opt-Out

A Delegate who does not wish to be intentionally photographed or recorded for promotional purposes should notify the WITS Project Lead in writing before or during the Summit.

The Organiser will take reasonable steps to accommodate such requests, recognising that complete exclusion from incidental background recording at a large public event may not always be possible.

14. DATA PROTECTION AND PRIVACY

14.1 Personal Information

The Organiser may collect personal information necessary to administer WITS 2027. This may include:

- Name and surname;



- Organisation;
- Job title;
- Nationality;
- Country of residence;
- Email address;
- Telephone number;
- Passport or identification information where required for legitimate Summit-related purposes;
- Dietary or accessibility requirements;
- Accommodation information;
- Travel information;
- Payment information; and
- Other information reasonably required to facilitate attendance.

14.2 Purpose of Processing

Personal information may be processed for purposes including:

- Registration administration;
- Payment processing;
- Delegate communication;
- Issuing registration confirmations;
- Visa-support documentation;
- Accommodation arrangements;
- Event security;
- Access control;
- Programme administration;
- Certificates and attendance records;
- Networking and professional engagement;
- Event evaluation;
- Compliance with legal obligations; and
- Other legitimate purposes directly related to WITS 2027.

The Organiser will seek to process personal information in accordance with applicable South African data-protection law, including the Protection of Personal Information Act 4 of 2013 (POPIA).

POPIA establishes requirements for the lawful processing and protection of personal information by public and private bodies.



14.3 Third-Party Service Providers

Where necessary to deliver the Summit, personal information may be shared with relevant service providers, such as:

- Registration providers;
- Payment processors;
- Hotels and accommodation providers;
- Transport providers;
- Venue operators;
- Event technology providers;
- Visa-support service providers; and
- Other contracted suppliers.

Information will only be shared where reasonably necessary for the relevant purpose and subject to applicable data-protection requirements.

14.4 International Transfers

Where personal information is transferred outside South Africa, the Organiser will take reasonable steps to ensure that the transfer is handled in accordance with applicable data-protection requirements.

14.5 Data Security

The Organiser will take reasonable technical and organisational measures to protect personal information against unauthorised access, loss, misuse or disclosure. However, no electronic transmission or storage system can be guaranteed to be completely secure.

14.6 Delegate Rights

Subject to applicable law, Delegates may have rights relating to their personal information, including rights to request access to or correction of their personal information and to object to certain processing.

Privacy-related requests may be submitted to:

WITS 2027 Project Lead Email: nokwanda@rendzonetwork.africa

The Organiser's full privacy notice should be made available on the WITS 2027 website.



15. HEALTH, ACCESSIBILITY AND SPECIAL REQUIREMENTS

Delegates should communicate any accessibility, dietary or other reasonable participation requirements during registration.

The Organiser will make reasonable efforts to accommodate disclosed requirements, subject to venue, supplier and operational limitations.

Delegates are responsible for ensuring that they are able to participate safely in activities for which they register.

16. DELEGATE CONDUCT

Delegates are expected to conduct themselves professionally and respectfully throughout the Summit.

The Organiser reserves the right to refuse entry to or remove a Delegate from the Summit where their conduct:

- Threatens the safety or wellbeing of another person;
- Is unlawful;
- Is abusive, discriminatory, threatening or disruptive;
- Damages property;
- Seriously disrupts Summit activities; or
- Breaches venue or organiser rules.

No refund will ordinarily be provided where a Delegate is removed from the Summit due to misconduct.



17. LIABILITY

To the extent permitted by applicable law, the Organiser will not be responsible for losses, costs, damages, delays or expenses arising from circumstances outside its reasonable control.

Delegates are responsible for making their own arrangements for:

- Travel;
- Accommodation;
- Visa requirements;
- Travel insurance;
- Personal belongings;
- Medical or other personal needs; and
- Other personal expenses.

Nothing in these Terms is intended to exclude or limit any liability that cannot lawfully be excluded or limited under applicable law.

18. PERSONAL BELONGINGS

Delegates are responsible for their personal belongings throughout the Summit.

The Organiser, venue and service providers should not be considered responsible for loss, theft or damage to personal belongings except to the extent required by applicable law.

Delegates are encouraged to keep valuables secure and obtain appropriate travel insurance.

19. TRAVEL INSURANCE

The Organiser does not provide travel insurance. International and domestic Delegates are strongly encouraged to obtain comprehensive travel insurance covering, where appropriate:

- Trip cancellation;
- Medical expenses;
- Emergency assistance;
- Lost or delayed luggage;
- Travel delays;
- Visa-related issues; and
- Other unforeseen travel circumstances.



20. FORCE MAJEURE

The Organiser shall not be liable for failure, delay or interruption in delivering WITS 2027 where caused by circumstances beyond its reasonable control.

Such circumstances may include, but are not limited to:

- Natural disasters;
- Severe weather;
- Epidemics or pandemics;
- Government restrictions;
- Public health emergencies;
- Civil unrest;
- War or terrorism;
- Strikes;
- Industrial action;
- Transport disruptions;
- Venue closure;
- Government or regulatory action;
- Power or telecommunications failure; or
- Other circumstances that make the Summit impossible, unsafe or impractical to hold.

Where reasonably possible, the Organiser will seek to postpone, reschedule, relocate or modify the Summit rather than cancel it.

21. POSTPONEMENT OR RESCHEDULING

If WITS 2027 is postponed or rescheduled, the Organiser will communicate the revised arrangements to registered Delegates.

Where possible, registered Delegates will be offered the option to transfer their registration to the new Summit dates.

Where a Delegate cannot attend the revised dates, the Organiser will communicate the applicable cancellation and refund arrangements, in accordance with the Registration Cancellation & Refund Policy.



22. CANCELLATION BY THE ORGANISER

If the Organiser cancels WITS 2027 and does not reschedule the Summit, registered Delegates will be informed of the applicable refund arrangements in accordance with the Registration Cancellation & Refund Policy.

Where a refund is offered, it will generally relate to the Summit registration fee actually paid to the Organiser.

The Organiser will not ordinarily be responsible for additional losses or expenses incurred by Delegates, including:

- Airfare;
- Accommodation;
- Visa costs;
- Travel insurance;
- Tours;
- Transport;
- Loss of income; or
- Other consequential expenses,

except where liability cannot lawfully be excluded.

Delegates are therefore strongly encouraged to obtain appropriate travel insurance and refundable or flexible travel arrangements where practical.

23. THIRD-PARTY SERVICES

WITS 2027 may involve services provided by independent third parties, including hotels, transport companies, venues, tour operators, technology providers and other suppliers.

Where a Delegate contracts directly with a third-party provider, that provider's terms and conditions may apply.

The Organiser is not responsible for the independent acts or omissions of third-party providers except to the extent required by applicable law.



24. INTELLECTUAL PROPERTY

All Summit materials produced or commissioned by the Organiser, including where applicable:

- Logos;
- Branding;
- Presentations;
- Programme materials;
- Publications;
- Website content;
- Photography;
- Videos; and
- Other original materials

remain the property of their respective owners and may not be reproduced, commercially exploited or distributed without appropriate permission.

Delegates may use publicly available Summit information for personal or organisational purposes provided that appropriate attribution is maintained.

25. SPEAKER AND PRESENTATION MATERIALS

Speakers and presenters retain responsibility for the content and intellectual property of their presentations.

The views expressed by individual speakers, panellists or participants are their own and do not necessarily represent the views of the Organiser, WINTA, partners or sponsors.

The Organiser reserves the right to publish or distribute approved presentation materials where appropriate and where permission has been obtained.



26. CHANGES TO THESE TERMS

The Organiser reserves the right to update these Terms where reasonably necessary.

Where material changes are made, the updated Terms will be communicated through the appropriate WITS 2027 communication channels.

The version applicable to a Delegate will be the version in effect at the relevant time, subject to applicable law.

27. GOVERNING LAW

These Terms shall be governed by and interpreted in accordance with the laws of the Republic of South Africa, subject to any mandatory rights or protections that apply to a Delegate under applicable law.

Nothing in these Terms is intended to deprive a consumer of rights that cannot lawfully be excluded or waived.

28. DISPUTE RESOLUTION

The Organiser encourages Delegates to first attempt to resolve any concern or dispute directly with the WITS 2027 Secretariat.

Complaints should be submitted in writing and should include:

- Delegate name;
- Registration number, where applicable;
- Description of the issue; and
- Supporting information or documentation.

The Organiser will endeavour to respond within a reasonable period.

Nothing in this clause prevents a Delegate from exercising any statutory or other legal rights available to them.

29. CONTACT INFORMATION

For registration, payment, cancellation, accommodation and general Summit enquiries:

WITS 2027 Project Lead Email: nokwanda@rendzonetwork.africa